

# 2022 ARC Annual Conference & Expo



## Silver Lakes Golf & Wildlife Estate

14<sup>th</sup> to 16<sup>th</sup> March 2022

You are invited to attend and participate in the 8<sup>th</sup> Annual ARC Conference, the highlight of our annual calendar.

This year's theme is *'Be the difference'*, and we will be exploring ways to empower all of us connected with our communities through:

- Inspiring speakers covering topics including legislative compliance, conflict resolution and more
- Participating in a range of networking opportunities, debates and discussions related to your estate's size and the issues you face
- Finding out about innovative products and services aimed at the residential community industry

**Programme** - see more details on page 4

### Monday 14<sup>th</sup> March 2022

- ARC Annual Golf Day
- Lunch, tastings and some fun for non-golfers
- Welcome Dinner and Prizegiving

### Tuesday 15<sup>th</sup> March 2022

- Conference Registration (8am to 9am)
- Conference & Expo Day 1 (9am to 4.30pm)
- ARC Annual Dinner (from 6.30pm)

### Wednesday 16<sup>th</sup> March 2022

- Conference & Expo Day 2 (9am to 4.30pm)

- See further information and pricing on page 2
- Meet our Sponsors and Keynote Speakers on page 3
- See the Programme on page 4

## Conference Delegate Rates for ARC Members

Included in the delegate rate:

- Conference Day 1 & 2 including meals and refreshments
- ARC Annual Dinner
- Golf Day or 'Lunch & Tastings for non-golfers'
- Welcome Dinner & Prizegiving

Single ARC Member Delegate: R6,875

Multiple Delegate Discount: 7.5%

Cost for extra people just attending -

- Welcome Dinner and Prizegiving: R410

- ARC Annual Dinner: R520

## Partner Programme

- Lunch and Lawn Games
- Welcome Dinner and Prizegiving
- ARC Annual Dinner

R 1,700

All costs above exclude VAT

## The Venue

Silver Lakes Golf and Wildlife Estate, situated in the East of Pretoria, in Gauteng, is the proud host of the 2022 ARC Annual Conference, Expo and Golf Day.



The estate has been developed around a world class, Peter Matkovich signature designed, golf course and a game reserve which offers spectacular views of the lakes and tranquil surroundings.

As a formidable industry leader, Silver Lakes Golf and Wildlife Estate has successfully cultivated an outstanding reputation and epitomizes idyllic and peaceful estate living. Join us for the 2022 ARC events and experience this!

## How to Book

1. Complete and submit your booking form by opening this link <https://forms.gle/5Hn24gkBSKmpB3E8>
2. You will receive an invoice for processing and on payment your booking will be confirmed.
3. We will contact you directly to obtain final delegate details, special requirements etc. and to communicate final arrangements with you.

## Accommodation

There are various options available for the duration of the conference.

Some of the lodge and B&B options on Silver Lakes Golf & Wildlife Estate:

**The Lakes Boutique Lodge** [thelakeslodge.co.za](http://thelakeslodge.co.za) | [info@thelakeslodge.co.za](mailto:info@thelakeslodge.co.za) | 012 809 0423

**The Links Corporate Guest House** [the-links.co.za](http://the-links.co.za) | [bookings@the-links.co.za](mailto:bookings@the-links.co.za) | 083 431 3455 or 073 776 6225

**Wings and Water Guest Villa** [wingsandwater.co.za](http://wingsandwater.co.za) | [reservations@wingsandwater.co.za](mailto:reservations@wingsandwater.co.za) | 082 902 0372

**Casa Flora Guest House** [casaflora.co.za](http://casaflora.co.za) | [info@casaflora.co.za](mailto:info@casaflora.co.za) | 083 635 7650

Some of the lodge and B&B options close to Silver Lakes:

**Sherewood Lodge** [sherewoodlodge.co.za](http://sherewoodlodge.co.za) | [info@sherewoodlodge.co.za](mailto:info@sherewoodlodge.co.za) | 012 8092398

**Lombardy Boutique Hotel** [lombardy-hotel.co.za](http://lombardy-hotel.co.za) | [reception@lombardy.co.za](mailto:reception@lombardy.co.za) or [banquetinglombardy.co.za](http://banquetinglombardy.co.za) | 012 940 0093 or 076 264 9761

**Foundry Guest Lodge** [foundryguestlodge.co.za](http://foundryguestlodge.co.za) | [info@foundryguestlodge.co.za](mailto:info@foundryguestlodge.co.za) | 083 431 3455 or 073 776 6225

For further information contact [peggy@hoasupport.co.za](mailto:peggy@hoasupport.co.za)

*Silver Lakes is conveniently situated just 20 minutes from central Pretoria, 45 minutes from OR Tambo International Airport and 45 minutes from Sandton*

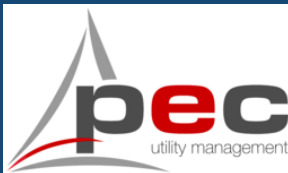
ARC is thrilled to announce that we have partnered with the following Sponsors:



Registration Sponsor



Annual Golf Day Sponsor



Session Sponsors



Annual Dinner Sponsors

## Meet our Keynote Speakers:

**Joni Peddie**

Executive Coach and Strategic Facilitator & MD of the business Resilient People  
*Keynote Address on Day 1 "How to KNOW...CHOOSE....and GIVE yourself"*



**Emma Sadleir**

Founder of The Digital Law Company & South Africa's leading expert on social media law.

*Keynote Address on Day 2 'The legal, disciplinary, and reputational risks of social media'*



# ARC Conference & Expo Programme

'Be the Difference' • ME in my role • the HOA • my COMMUNITY • the INDUSTRY.

**Day One 15<sup>th</sup> March 2022:** Registration from 08h00

Sponsored by **Idemia**



09h00 - 09h30 Welcome and Introduction **Jeff Gilmour - ARC**

Theme: **How can I be the difference?**

Sponsored by **PEC Utilities**



09h30 - 10h30 Keynote Address: How to KNOW...CHOOSE....and GIVE yourself **Joni Peddie - Executive Coach and Strategic Facilitator & MD of the business Resilient People**

10h30 - 11h15 Dealing with conflict/disputes and handling 'difficult' people **Gail Whitear - Life Coach & Motivational Speaker involved in Corporate Motivation & Self-development**

11h15 - 11h45 Tea and Expo

11h45 - 12h30 Managing resident expectations and demands **Liezl Clause (St Francis Links) and Malcolm Samuel (Simbithi Eco Estate)**

12h30 - 12h40 Introduction to PEC Utilities

12h40 - 13h00 Discussion session

13h00 - 14h00 Lunch and Expo

Theme: **How can my HOA be the difference?**

Sponsored by **Bidvest TopTurf**



14h00 - 15h30 Facilitated group discussions and debate.  
 o Crime (shift of the focus)  
 o The environment  
 o Going off the grid  
 o Member issues on public platforms  
 o Moving toward a virtual environment  
 o Group specific issues (e.g. golf)  
 Group 1 - Large estates  
 Group 2 - Medium and small estates

15h30 - 15h40 Introduction to Bidvest TopTurf

15h45 - 16h30 Summary and report back from groups **Group facilitators**

18h30

**ARC Annual Dinner** Sponsored by **Bidvest Protea Coin**



& **ClickOn**



**Day Two 16<sup>th</sup> March 2022:** Registration from 08h00

Sponsored by **Idemia**



09h00 - 10h00 Keynote Address: The legal, disciplinary, and reputational risks of social media **Emma Sadleir - founder of The Digital Law Company & SA's leading expert on social media law**

Theme: **How can my community be the difference?**

Sponsored by **First National Bank**



10h00 - 10h40 Engaging with, and creating win-win solutions with external stakeholders **A facilitated plenary session on a shared vision for the community**

10h40 - 11h10 Tea and Expo

11h10 - 11h20 Introduction to FNB

11h20 - 12h00 Creating, entrenching, and sustaining 'harmony' in our communities. **Panel discussion on resident engagement strategies**

12h00 - 12h30 Questions and discussion

12h30 - 13h30 Lunch and Expo

Theme: **How can our Industry be the difference?**

Sponsored by **CSOS**



13h30 - 13h50 The Protection of Personal Information – Conditions of compliance **Jeff Gilmour - ARC**

13h50 - 14h10 Industry regulations overview - CSOS **Chief Ombud - CSOS**

14h10 - 14h20 Introduction to CSOS

14h20 - 14h45 Advocating our ability to self-govern - RCC **Hannes Hendriks - RCC Chairperson**

14h45 - 15h30 The legal & legislative framework, education & awareness of this, for residents **Lazelle Paola - Partner at Cox Yeats Attorneys**

15h30 - 16h00 Conference close and resolutions **Jeff Gilmour - ARC**