

# ARC ANNUAL CONFERENCE, EXPO & GOLF DAY 2017

## DELEGATE INVITATION



We are delighted to provide further event information and announce that early-bird bookings have opened



### Events:

#### Wednesday, 2<sup>nd</sup> August 2017

- Conference Day 1, Exposition Day 1 and Gala Dinner all taking place at Val de Vie Polo Club

#### Thursday, 3<sup>rd</sup> August 2017

- Conference Day 2, Exposition Day 2 and Informal Dinner taking place at Val de Vie Polo Club

#### Friday, 4<sup>th</sup> August 2017

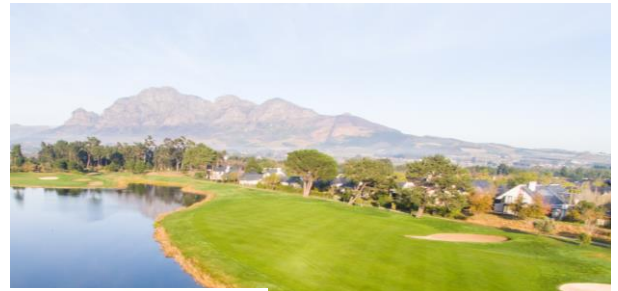
- Golf Day and Prize Giving Dinner at Pearl Valley Golf Course and Country Club
- Delegate and/or partner tour & activities in and around the Paarl, Stellenbosch and Franschhoek winelands area

### Event Highlights:

- The Conference programme covers various themed interactive sessions over 2 days, where we will explore the key imperatives within each theme, facilitated by an expert in the residential community industry. These sessions will include expert input, panel discussions, group discussions and debate
- A high profile key note speaker will open the conference each day
- 2 full days of conferencing 8am to 5pm including all teas and meals
- Gala Dinner on 2 August and an informal dinner on 3 August
- Golf Day or Tour (An additional networking activity for non-golfers, delegate partners and international guests, is taking place at the same time as the golf day) followed by the Golf Day Prize Giving Dinner
- Various accompanying partner activities will be available for the duration of the conference, including all dinners
- We will be coordinating the opportunity to run a CAISA programme and AGM before or after the conference and details of this will be provided soon.

Val de Vie and Pearl Valley in  
Paarl, Western Cape

2, 3 & 4 AUGUST 2017



### Conference Themes

- Security, risk, systems, technology, guarding and access control
- The environment, green technologies, alternative power, sustainability programmes and waste management
- Legal compliance and governance. The CSOS, Companies Act, STMA, MOI, rules and regulations and dispute resolution
- Staffing and performance management, job descriptions, performance criteria, capacity planning and succession planning
- Community management, roles, responsibilities and stakeholder management
- Telecommunications, IT and customer management

### Conference Delegate Rates (excluding VAT) \*

Single Delegate Package	R5,500
Double Delegate Package	R10,450 (5% discount)
Triple Delegate Package	R14,850 (10% discount)
Quadruple Delegate Package	R18,700 (15% discount)
Partner Package	R950

\*An additional 'early-bird' discount of 10% will be offered for bookings and payments made before 31 March 2017.

Non-ARC members add 30% to the above rates, but also qualify for the 'early-bird' booking discount.

### Accommodation

Accommodation has been secured at the Val de Vie lodges and the new Pearl Valley hotel and ARC is in the process of securing a sponsor that will provide you with an attractive accommodation package. This will be announced shortly. Securing accommodation will be on a first come first served basis and will be booked directly with the hotels, once attendance to the conference has been booked and paid for.

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## DELEGATE BOOKING FORM

Val de Vie and Pearl Valley in  
Paarl, Western Cape

**2, 3 & 4 AUGUST 2017**

Please complete and return this form to [sandy@hoasupport.co.za](mailto:sandy@hoasupport.co.za). On receipt of the form we will send you an invoice to process. Bookings are confirmed on receipt of this Form and are finalised on receipt of payment. Registered delegates may be substituted at any time prior to the conference without incurring an additional fee. Please notify [sandy@hoasupport.co.za](mailto:sandy@hoasupport.co.za) in writing of the change. Any cancellations after 1 April 2017 will incur a 50% administration fee, cancellations after 1 June 2017 are not refundable.

Your Estate and Invoicing Details			
<b>Estate Name</b>			
<b>Invoice Address</b>		<b>Postal Code</b>	
<b>Telephone</b>		<b>VAT Number</b>	
<b>Contact Person</b>		<b>Email</b>	

<b>Single Delegate</b>		<b>Double Delegate Package</b>		<b>Triple Delegate Package</b>		<b>Quadruple Delegate Package</b>		<b>Accompanying Partner Package (number)</b>	
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Delegate Details	
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<b>Name</b>	
<b>Designation</b>	
<b>Cell Phone</b>	
<b>Email</b>	
<b>Special Requirements</b>	

<b>Name</b>	
<b>Designation</b>	
<b>Cell Phone</b>	
<b>Email</b>	
<b>Special Requirements</b>	