



Why join ARC?

1. The Association of Residential Communities (ARC) has been in existence for over 10 years, with 11 Founder Members, 10 Chapters around the country and over 300 Member Estates, home to over 200 000 residents and representing 58% of the market in respect of number of homes.
2. ARC has researched, developed and sourced over 400 **best practice resources** covering all disciplines of residential community management and leadership.
3. ARC conducts an annual industry-wide survey where all possible residential community statistics are available for estate **benchmarking** purposes.
4. ARC has developed **strategic partnerships** with residential community experts across various areas of residential community management, and these are available to ARC members.
5. The ARC **website** attracts over 50000 hits per month, with 2000 unique visitors, and via our portal has a regular newsletter, calendar of events, resources including a 'Question and Answer' section updated with all queries received, plus a two-way communication portal that contains up-to-the-minute industry alerts on matters directly affecting residential communities.
6. The ARC **help-line** is available to all members where we deal with any day to day queries and challenges faced by residential estate managers.
7. ARC runs **conferences and workshops** on various areas of need to build the capacity of residential estate managers and directors.
8. Regular ARC **Chapter meetings** are held where residential estate managers network with each other, thereby learning from each other on local, regional and national issues.
9. ARC is an International Chapter of the Community Association Institute (USA) where all residential estate managers have access to an **international qualification and professional designation**, ARC has established the CAISA which offers these internationally recognised qualifications and designations.
10. ARC has established the Residential Community Council (RCC) to deal with imposed legislation and has developed mechanisms to ensure that the industry is empowered to self regulate.
11. ARC constantly sources **legislation affecting residential communities**, imparts these to members and runs workshops assisting residential estate managers and directors to alleviate risks attached to this legislation.

Visit www.hoasupport.co.za to see our current members, our chapters and some interesting documents.

Or for further information call **0861 462 463** or email info@hoasupport.co.za