

You are invited to participate



2018 ARC ANNUAL CONFERENCE EXPO & GOLF DAY

12 to 14 September 2018



The Venue

The Association of Residential Communities (ARC) is excited to announce that the 2018 Annual Conference, Expo and Golf Day will be taking place at the beautiful

Serengeti Estates

conveniently located in Kempton Park, a 10-minute drive from OR Tambo International Airport and easily accessed from all major highways. There are a range of accommodation options in very close proximity, for you to book separately.

The Programme

The programme line-up includes a motivational speaker as well as presentations from various experts and interactive sessions including panel discussions and breakaway sessions covering:

- **Strategic Community Management** (Adapting to changing roles of community management)
- **Innovation and Creative Management** (Technology innovations, using surveys, rewarding community members & using whole brain thinking)
- **Transformation** (Corporate social investment, recruitment practices & BEE)
- **Community Leadership and Board Strategy** (How board members manage risk, the effective use of sub-committees and board member & management relationships)
- **Scenario Planning** (The key operational imperatives, sustainability & managing member expectations)
- **2019/2020 Priorities Legal and legislative framework** - CSOSA, POPIA, OHSA
Industry focus - Industry surveys, RCC, CAISA

The conference will run from 9h00 to 16h00 on **Thursday 13 September**, followed by the celebratory Gala Dinner. On **Friday 14 September** the programme will run from 9h00 to 16h00 followed by farewell cocktails.

All HOA directors, managers and team members involved in the strategic and operational management of residential communities as well as stakeholders in the industry are urged to attend to help shape and grow the residential community industry.

Golf Day & Non-golf Activity

The ARC Annual Golf Day together with an alternative, fun-filled experience for non-golfers will take place at Serengeti Golf Club on **Wednesday 12 September 2018**.

Activities will commence at 11h00 and end with dinner.

The Cost

Cost per delegate: R 5 800 per person (includes the **complete 2-day conference including meals as well as all the events and activities** listed above)

Discount for second or further delegates: 7.5%

Costs for extra attendees at specific meals or events (those not booked to attend the full conference):

Golf Dinner: R250, Non-golf activity: R330, Day 1 meals (excl. dinner): R480,

Day 1 Gala Dinner: R420, Day 2 meals (excl. cocktails): R480, Day 2 cocktails: R150

Should you not already be an ARC member, all the above costs will be increased by 15%. However, this will be taken off your membership fees should you become an ARC member within a month following the 2018 conference.

The above costs exclude VAT.

There is limited space available. To secure your place kindly request the booking sheets from sandy@hoasupport.co.za to complete and return.

