



## Why Join ARC?

1. The Association of Residential Communities (ARC) has been in existence for over 10 years, with 11 Founder Members, 10 Chapters around the country and over 350 Member Estates, home to over 700 000 residents and representing 58% of the market in respect of number of homes.
2. ARC has researched, developed and sourced over 400 **best practice resources** covering all disciplines of residential community management and leadership.
3. ARC conducts an annual industry-wide survey where all possible residential community statistics are available for estate **benchmarking** purposes.
4. ARC has developed **strategic partnerships** with residential community experts across various areas of residential community management, and these are available to ARC members.
5. The ARC **website** attracts over 50000 hits per month, with 2000 unique visitors, and via our portal has a regular newsletter, calendar of events, resources including a 'Question and Answer' section updated with all queries received, plus a two-way communication portal that contains up-to-the-minute industry alerts on matters directly affecting residential communities.
6. The ARC **helpline** is available to all members where we deal with any day to day queries and challenges faced by residential estate managers.
7. ARC runs **conferences and workshops** on various areas of need to build the capacity of residential estate managers and directors.
8. Regular ARC **Chapter meetings** are held where residential estate managers network with each other, thereby learning from each other on local, regional and national issues.
9. ARC is an International Chapter of the Community Association Institute (USA) where all residential estate managers have access to an **international qualification and professional designation**, ARC has established the CAISA which offers these internationally recognised qualifications and designations.
10. ARC has established the Residential Communities Council (RCC) to deal with imposed legislation and has developed mechanisms to ensure that the industry is empowered to self-regulate.
11. ARC has established a '**National voice**' successfully addressing the Registrar resolutions to force an HOA not to issue clearance certificates on forced sales, the SARS issue relating to charging income tax on building penalty income as well as the speeding matter in the SCA. All these applications were successful.
12. ARC constantly sources **legislation affecting residential communities**, imparts these to members and runs workshops assisting residential estate managers and directors to alleviate risks attached to this legislation.

Visit [www.hoasupport.co.za](http://www.hoasupport.co.za) to see our members, our chapters, some interesting documents and further details of the benefits of membership.

Or for further information call **0861 462 463** or email [info@hoasupport.co.za](mailto:info@hoasupport.co.za)